

RICARDO RODRIGUEZ ERDMENGER

Profile: Information system integrator

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Professional Goal:

Increase organizational efficiency and productivity through the identification and integration of fit-to-purpose information technologies into regulatory systems and/ or business processes.

My unique advantage for accomplishment of this goal is the ability to understand the priorities and needs of senior management and to operationalize and implement those priorities.

Training: Computer Science and Cybernetic Engineering

A multidisciplinary university degree focusing on organizational and business regulatory and control systems, the interaction of humans with such systems, and the application of information technologies – including computer hardware, software - to improve and optimize both the system and the interaction.

Employment history: 25 years of experience as independent consulting supporting businesses to identify, develop, implement, and manage improved business systems and processes. Examples of clients and achievements:

- ***Intcomex International:*** A Miami-based multi-national company specializing in computer and computer parts wholesale and retail in the USA and 11 countries across Latin America. On long-term retainer contract (>15 years), I worked with company leadership to understand their priorities and design systems to respond to them, ensure that business processes were compliant with national and international regulations and other requirements, and worked with all levels within the company to implement them. Examples include (among others):
 - *Office set up:* Identification and programming of software to run all aspects of business functioning; design of physical warehouses to optimize functionality
 - *Process management:* Development of internal policies and procedures for inventory prediction and control, and alignment for compliance with for example, ISO9000
 - *Accountability:* Adaptation of systems to local taxation and legal frameworks within each country

- ***SIOSA Incorporated:*** A large Mexico City-based paper and office materials supplier to banks and other large commercial and governmental clients. On long-term retainer contract (8 years), I modified the business model to permit operation as an outsourced supplier directly to individual bank branches – eliminating the need for regional and local warehouses, using ecommerce tools. I designed the system and adapted computer programs required for its implementation and management.

Professional-related volunteer experience:

- Free-lance advise to professionals in academic and non-governmental organizations to optimize functions, for example improved programming in statistical software, identification of data visualization and knowledge management tools and processes.

ORGANIZATION ECOSYSTEM

Aligning the strategies to accomplish the organization mission, synchronizing efforts of human resources following the leadership of the Chief Officers.



Multicultural working environment
Hans-on and cross-functional teams
Understanding Company Policies

Understanding Human needs
Understanding training needs
Training on Company Policies



Local can be Global
Understanding Commercial Rules
Understanding traditions and behaviors
Understanding Fiscal Schemes



Implementing Strategies
Understanding the Big Picture
Creating new IDEAS



Enhancement of Administration Processes
Measuring Performance
Monitoring Processes
Implementing Strategies
Resource Planning

- ✓ IT Infrastructure
- ✓ ERPs
- ✓ Business Intelligence
- ✓ Programming
- ✓ Hardware Installations
- ✓ Windows / Linux
- ✓ SQL